



HM Government

In partnership with
**THE NATIONAL LOTTERY
COMMUNITY FUND**

**LONDON
COMMUNITY
RESPONSE FUND**



Thank you Morrisons

We really appreciate the help we got from the staff at the Chingford branch of Morrisons.



WFHA's Support Hub gets £20,000 in grants

Thanks to two £10,000 grants – from the National Lottery's Coronavirus Community Support Fund and the London Community Support Fund – we have been able to provide significant extra support to our tenants throughout the pandemic.

The Support Hub targets help at the most vulnerable people we house, including older people and tenants on benefits. We also assist key workers and people on furlough.

With tenants unable to get to the shops because they are isolated, vulnerable or physically challenged, the Support Hub has focused on getting food and medicines where they are needed most.

Using the grant funding, and with the help of Morrisons supermarket in Chingford, we organised for a huge amount of food and other essential items to be delivered to our offices. Our fantastic team then put together the food parcels and delivered them by hand to our tenants in need.



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Vital support for tenants

We have been making great use of the Support Hub's additional funding, as the examples on this page show.

CASE ONE: One of our tenants has four small children under the age of 10. When schools were closed and supermarkets were operating a queuing policy, only a few people were allowed into the store at a time.

It meant that our tenant could not get to the supermarkets and had to live off small quantities of milk and basics foods bought from the local corner shop.

Our food delivery made all the difference to this family.



“ Thank you so much for the unexpected gift. You showed us that we are members of a larger family. ”

CASE TWO: A tenant with severe arthritis was unable to stand in line in supermarket queues. This left her without the basic necessities – until we delivered a food parcel to her door.

“ I would like to thank Waltham Forest Housing Association for the food parcel, it was very much appreciated. I never expected to see such kindness. ”

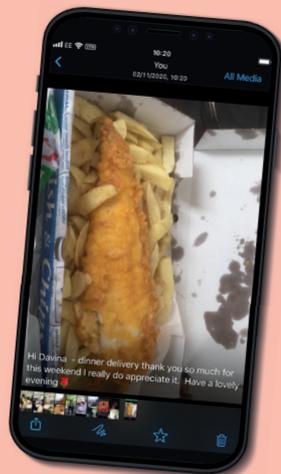


“ Just wanted to say thank you for the parcel I received yesterday. It was a lovely surprise and really appreciated. ”

WFHA Support Hub success stories

CASE THREE: A tenant was referred to our Support Hub after she had lost her job. With no savings and struggling to access the benefits system, she had little food on hand. Thanks to the grant funding, we were able to arrange for takeaway food to be delivered, until the local food bank could step in and deliver a weekly parcel.

This tenant is now receiving regular benefits and looking forward to finding a new job in the future. Her health and wellbeing have improved.



CASE FOUR: A new tenant moved in after losing their job and having difficulties accessing benefits. They had hardly any furniture and no money to buy any. With the help of the grant funding, we bought a cooker, bed, sofa and fridge. The fridge is essential, as our tenant needs it to store medication.

